

Student Loan Code of Conduct

The purpose of the federal student loan program is to provide the best possible loan terms and service for students and parents who borrow to help finance higher education. Rollins students and families receive trustworthy, reliable guidance from our institution about financial aid. All Rollins College employees who have responsibilities with respect to student educational loans are required to comply with this Code of Conduct as outlined below.

The following guidelines are a framework to provide the best possible loan servicing and benefits for students and to avoid conflicts or the appearance of conflicts of interest.

1. Rollins College is prohibited from receiving anything of value from any lending institution in exchange for any advantage sought by the lending institution. This prohibits any inappropriate financial arrangements between lenders and the university and specifically prohibits “revenue sharing” arrangements and opportunity loan pools.
2. Rollins College employees are prohibited from soliciting or accepting gifts of more than a nominal value from any lender, servicer, or guarantor. This includes a prohibition for financial aid officers and other college officials from trips, catered meals, athletic or entertainment events, etc. paid for by lenders.
3. Financial Aid personnel do not participate on lender advisory boards, but may discuss student loan services and products for students and parents with lenders.
4. Rollins College does not maintain a preferred lending list, but we will certify any outside or alternative loan requested by a family. The selection of the best terms of the loan will be the sole responsibility of the student or family based on their unique financial circumstances.
5. Employees of lenders will never identify themselves to students as employees of Rollins College. No employee of a lender may ever work in or provide staffing assistance to the Rollins College financial aid office.