

**Olin Library Leading Indicators Report 2015-16 – Outputs**

<b>Indicator</b>	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Annual Change</b>	<b>% Annual Change</b>	<b>Comments</b>
<b>LibQual</b>	7.72	N/A	8.24	N/A	0.52	+ 6.3%	Mean overall perceived level of service quality. Scale 1-9.
<b>E-resource Usage</b>	515,448	549,772	602,743	700,289	97,555	+ 13.00%	As of academic year 2015/16, includes usage from Primo, Rollins Scholarship Online, e-books, e-journals, and other e-media.
<b>Instruction Sessions</b>	121	106	149	193	44	+ 22%	
<b>Research Assistance</b>	4,466	3,511	3,750	2,714	1,036	- 27%	Research assistance for academic year 2015/16 includes one-on-one consultations. As of 2015/16, directional questions no longer counted.
<b>Total Physical Circulation</b>	84,845	70,446	65,640	52,183	13,457	- 20%	As of academic year 2015/16, equipment usage no longer counted.
<b>ILL Borrowing</b>	6,477	4,567	5,970	5,592	378	- 6%	
<b>Gate Count</b>	313,904	384,131	320,790	359,096	38,306	+ 10%	
<b>Online Visits to Library Site</b>	171,856	167,199	156,511	141,650	14,861	- 9%	
<b>% From Mobile Devices</b>	2.94%	3.66%	7.22%	7.84%	0.62	+ 8.00%	Includes phones and tablets.